



## Staff Feedback Questionnaire

Dear Staff Member,

Motec needs your views to enable us to improve our work. We are therefore requesting your views in an attempt to find which areas we can improve and your suggestions as to how. Please be assured that any information you provide would be anonymous. We are counting on your cooperation. Your views are important to Motec Life -UK. Kindly return completed questionnaire to the Motec Co-ordinator of your hospital at the end of the working visit. Thank you.

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Audit team

Motec Life - UK

### About yourself

- 1) What is your position in this UNIT / CLINIC / HOSPITAL -----
- 2) How long have you been working at the unit / hospital / clinic
- 3) Have you worked with members of Motec?      YES              NO
- 4) Male                      Female

### Pre-visit

- 5) Notice received before Motec Life – UK visit is enough. YES NO      NOT SURE
- 6) Preparations for the visit cause disruption to our work. YES NO      NOT SURE

### Visit

- 7) There is an exchange of knowledge and skill during the visit YES NO NOT SURE
- 8) I work differently during the visit (please state if this is a negative or positive difference).

### Post-visit

- 9) There is a backload of work to clear up after the visits YES NO NOT SURE
- 10) My knowledge is improved by the educational talks YES NO NOT SURE
- 11) My practice is enhanced as a result of the visit YES NO NOT SURE
- 12) I find these visits useful YES NO NOT SURE
- 13) I feel the costs of these trips are justified YES NO NOT SURE
- 14) Do these visit help you do anything different YES NO NOT SURE

### 15) On a scale of 1 (minimum) – 10 (maximum), How would you grade the performance of Motec-life under the following headings

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| Clinics -----                           | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Surgery -----                           | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Teaching -----                          | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Appropriate dressing -----              | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Personal skills -----                   | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Communication, -----                    | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Professionalism -----                   | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Handing over the care of patients ----- | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |



16) On a scale of 1- 10, how much need is there for Motec in the following areas:

|   |   |   |   |   |   |   |   |   |    |    |
|---|---|---|---|---|---|---|---|---|----|----|
| Education and training -----              | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9  | 10 |
| Clinic work - - - - -                     | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9  | 10 |
| Public health - - - - -                   | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9  | 10 |
| Specialized surgery - - - - -             | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9  | 10 |
| General surgery -----                     | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9  | 10 |
| Support with medical materials -----      | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9  | 10 |
| Improvements in safe medical practice---1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |    |
| Improvements in safe nursing practice-- 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |    |
| Improvements in laboratory service-----1  | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |    |
| Physiotherapy services -----              | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9  | 10 |
| Other areas                               |   |   |   |   |   |   |   |   |    |    |
| Please elaborate-----                     |   |   |   |   |   |   |   |   |    |    |

**Other Comments**

17) Is there anything particularly good about the service provided by the Motec Life-UK?  
Please state:

18) Is there anything particularly bad about the service provided by the Motec Life - UK?  
Please state:

19) Is there anything that could be improved?

20) Any other comments